JACKSON MUNICIPAL AIRPORT AUTHORITY

Jackson Municipal Airport Authority's mission is to connect Jackson to the world, and the world to Jackson. If you'd like to see your career, take flight, and help us deliver on this mission, apply with us today! If you land a position with JMAA, there are abundant benefits you may be eligible for including medical, dental, vision, life and disability insurances, generous time off benefits, a rich retirement program and more! JMAA encourages the development of its team members and has an education reimbursement program too. If you have the skills to successfully fill one of our open positions, we would love to speak with you!

JMAA is currently looking for qualified candidates to fill the role of "**IT System Analyst**".

What traits do we seek? Successful candidates will…

- Serves as technical support to multiple end-users. The Information System Analyst works with user groups to identify and solve business problems with all available technology, including hardware, software, databases, and peripherals. Keeps abreast of technological developments and applications and uses that information to proactively initiate enhancements to mitigate against future problems.
- Associate degree in Computer Science or related field is required. Bachelor's Degree is preferred.
- Five years of progressive, professional technology related experience in a corporate environment and experience in maintaining local area networks, software applications, and systems administration is strongly preferred
- Certified Network Administrator is required.
- Display strong initiative while being attentive to details and computer competent.
- Be able to pass and maintain background and security clearance
- Have a valid Mississippi driver's license with a class B endorsement and ability to receive authorization to drive in secured areas.

What Do You Get to Do? You will…

Essential Functions:

- Responds to technical support requests submitted through the Information Technology Helpdesk
- Installs, monitors, troubleshoots, configures, and maintains computer systems, equipment and computer hardware and software directly or in coordination with service providers
- Creates, modifies, and removes user access permissions on various software systems
- Sets up audio/visual/video conferencing systems at the request of executive and/or senior management
- Performs, moves / adds/ changes for relocation of staff
- Provides support for most applications, end-user devices, and end-user support, including but not limited to, maintenance, repairs, and installations
- Implements new software/hardware (i.e., Munis, Executime, Employee Self-Service, Time Clocks) and maintain legacy systems (i.e., Dynaics, Sage-Fixed Assets)
- Provides training and assistance to employees regarding the proper use of computers, equipment, and features of the software
- Recommends emerging technologies that may align with JMAA's Strategic Plan
- Supports the Information Technology Manager in the planning and organization of all assessments to support development efforts, including technology upgrades and purchases, and annual budgeting of equipment, software, agreements, and maintenance contracts
- Provides technical support for technology projects and resource allocation initiatives

Other Duties:

- Represents the organization, both internally and externally, by supporting the strategic direction, strategic priorities, objectives, vision, mission, and values of JMAA
- Provides courteous and prompt service to all internal and external parties; Prioritizes and addresses requests and assignments in a professional and cooperative manner
- Serves on inter-departmental committees, teams, and task forces
- Identifies opportunities and recommends methods to improve service, work processes and financial performance (e.g., procedure optimization); Assists in the implementation of quality improvement initiatives
- Assists co-workers in the completion of tasks and assignments to ensure continuity of service; Actively supports teamwork throughout the organization
- Performs other services as assigned

If you are up for this amazing career opportunity where the sky is the limit, send your resume to recruiter@jmaa.com and be sure to include "**IT System Analyst**" in the subject line. We welcome you to learn more about us at jmaa.com.

This job posting is a summary of the primary duties and responsibilities of the position. It is not intended to be a comprehensive listing of all duties and responsibilities. A detailed job description will be provided during the interview.

We're an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability, genetic information, and any other protected status.

EOE, M/F, D/V
APPLICANT DATA RECORD

All applicants are considered for the applied position without regard to race, color, religion, sex, national origin, age, marital status, veteran status, disability (if performance ability coincides with job requirements), or any other legally protected status.

Solely to help us comply with government record keeping, reporting and other legal requirements, we ask that you complete this Applicant Data Record. We appreciate your cooperation. The completion of this Data Record is optional. If you choose to volunteer the requested information, please note that all Data Records are kept in a Confidential File and are not a part of your Application for Employment or your personnel file. Periodic Reports are made to the government on the following information.

YOUR COOPERATION IS VOLUNTARY.   INCLUSION OR EXCLUSION OF ANY DATA WILL NOT AFFECT ANY EMPLOYMENT DECISION.

Last Name	First Name	MI

Check one: Sex: ☐ Male   ☐ Female

Check one: Marital Status   ☐ Married   ☐ Single

Check one of the following:
☐ White   ☐ African American   ☐ American Indian/Alaskan Native
☐ Hispanic   ☐ Asian/Pacific Islander   ☐ Other   Specify: _____

How did you hear about us? Check one of the following:
☐ Walk-In   ☐ Employment Agency   ☐ Friend/Relative
☐ Newspaper   ☐ College/Tech School   ☐ Other   Specify: _____

100 INTERNATIONAL DRIVE, SUITE 300
JACKSON, MISSISSIPPI 39208

Application for Employment
(Please Print or Type in Black Ink)

WE ARE AN EQUAL OPPORTUNITY EMPLOYER

Applicants are considered for all positions without regard to race, religion, gender, national origin, age, veteran status, the presence of a non-job related physical or mental condition, handicap, or disability, or any other legally protected status. If you require accommodation or assistance in completing this application or in any stage of the employment process, please let us know.

APPLICATION FOR: **Information System Analyst**
ADVERTISEMENT PERIOD:

Personal:

| Last Name | First Name | MI |

Address
_____
City   State   Zip

Social Security # _____ Email Address_____

Home Phone # ( ) _____ Alternate Phone # ( )_____

| Driver License # | Class | Expiration | State |

When will you be available to begin if selected for the position? _____

	Yes	No
Are you available to work shifts?		
Are you authorized to work in the U.S. on an unrestricted basis?		

(Proof of citizenship or immigration status will be required upon employment)

	Yes	No
Have you ever been employed with JMAA before?		

If yes, give dates _____

	Yes	No
Have you ever been convicted of a crime other than minor traffic violations?		

If yes, state nature of offense, when, where and disposition _____

(A conviction will not necessarily disqualify an applicant from employment)

	Yes	No
Do you have any relatives presently employed by the Jackson Municipal Airport Authority?		

If yes, list names and relationship _____

Employment with the Jackson Municipal Airport Authority is contingent upon the ability to be granted and maintain ID/secure media badge as regulated by TSA, and a valid driver's license and motor vehicle report in compliance with JMAA's Drivers Policy. A comprehensive pre-employment background check includes an education/experience investigation, a medical physical exam, a drug/alcohol screen, a motor vehicle report and a fingerprint-based criminal history record check.

NAME: _____   SOCIAL SECURITY #: _____

Education & Training													
	High School				**College/Technical/Business**				**Graduate School**				
School Name & Location													
Years Completed (circle)	9	10	11	12	1	2	3	4	1	2	3	4	5
Diploma/Degree (Verification of education required Describe Course of Study:													
Describe Specialized Training, Apprenticeships, Extra-Curricular Activities, Foreign Languages:													

Employment Experience

Start with your present or last job. If unemployed, start with your immediate past employment. Be specific and complete. Include military service assignments and volunteer activities. Any military service must be documented by providing a DD214 along with this application.   Exclude organizational names that indicate race, color, religion, gender, national origin, disabilities or other protected status. Explain any gaps between employments. Failure to explain any gaps in employment will be justification for your disqualification from the selection process. Use additional sheets if necessary.

Your Job Title   _____

Company Name   _____

Address   _____

City, State, Zip   _____

Name of Supervisor   _____

Describe Your Duties: _____

Telephone Number   (_____) _____

Employed Dates (Indicate Month, Day and Year)

From: _____   To: _____

Annual Salary:
Start _____   Last _____

Reason for Leaving   _____

May We Contact This Employer?   Yes ☐   No ☐

If No, Please Explain   _____

Full-Time ☐   Part-Time ☐

NAME: _____ SOCIAL SECURITY #: _____

Your Job Title _____

Company Name _____

Address _____

City, State, Zip _____

Name of Supervisor _____

Describe Your Duties: _____

_____

_____

_____

Full-Time ☐   Part-Time ☐

Telephone Number (_____) _____

Employed Dates (Indicate Month, Day and Year)

From: _____   To: _____

Annual Salary:
Start _____   Last _____

Reason for Leaving _____

May We Contact This Employer?   Yes ☐   No ☐

If No, Please Explain _____

Your Job Title _____

Company Name _____

Address _____

City, State, Zip _____

Name of Supervisor _____

Describe Your Duties: _____

_____

_____

_____

Full-Time ☐   Part-Time ☐

Telephone Number (_____) _____

Employed Dates (Indicate Month, Day and Year)

From: _____   To: _____

Annual Salary:
Start _____   Last _____

Reason for Leaving _____

May We Contact This Employer?   Yes ☐   No ☐

If No, Please Explain _____

NAME: _____ SOCIAL SECURITY #: _____

Your Job Title _____ Telephone Number (_____) _____

Company Name _____ Employed Dates (Indicate Month, Day and Year)

Address _____ From: _____ To: _____

City, State, Zip _____

Name of Supervisor _____ Annual Salary:
                                                 Start _____ Last _____

Describe Your Duties: _____ Reason for Leaving _____

_____

_____ May We Contact This Employer? Yes ☐ No ☐

_____ If No, Please Explain _____

_____

Full-Time ☐ Part-Time ☐

Your Job Title _____ Telephone Number (_____) _____

Company Name _____ Employed Dates (Indicate Month, Day and Year)

Address _____ From: _____ To: _____

City, State, Zip _____

Name of Supervisor _____ Annual Salary:
                                                 Start _____ Last _____

Describe Your Duties: _____ Reason for Leaving _____

_____

_____ May We Contact This Employer? Yes ☐ No ☐

_____ If No, Please Explain _____

_____

Full-Time ☐ Part-Time ☐

NAME: _____ SOCIAL SECURITY #: _____

Additional Skills

State any additional information you feel may be helpful to us in considering your application.

_____

_____

_____

_____

Indicate any professional licenses or certificates, license numbers, their expiration dates and issuing agency.

_____

_____

_____

_____

References:
List the name, address, and telephone number of at least three references who are not related to you and are not previous employers.

Name	Address	Telephone Number

Applicant's Statement

I certify that answers given herein are true and complete to the best of my knowledge.

I understand that an investigation of all statements contained in this application for employment will be conducted, to include at a minimum: personal and business references; employment history; education/technical training; and military service. If a conditional offer of employment is extended, I understand that my hiring may be contingent upon successful completion of job-related testing, a medical examination, an alcohol and drug screening, a criminal background investigation, and a motor vehicle report. I agree, upon request, to sign all necessary authorization and consent forms.

_____   _____

Signature of Applicant   Date

THIS APPLICATION FORM MUST BE COMPLETED IN FULL, SIGNED AND DATED.

Jackson Municipal Airport Authority

Human Resources Department
Post Office Box 98109
Jackson, MS 39298-8109
Fax: (601) 664-3514

Authorization to Release Employment Information

I hereby authorize the Jackson Municipal Airport Authority to obtain information pertaining to my employment, attendance, performance reports, and disciplinary records from previous or current employers. I hereby authorize release of this information. This release is executed with full knowledge and understanding that the information is for the official use of the Jackson Municipal Airport Authority only as may be necessary in arriving at an employment decision.

I hereby release you, as the custodian of such records, from any and all liability for damages of any kind because of compliance with this authorization and request you to release the information requested.

Please print all information legibly with black ink.

Full Name	Social Security #
Current Address	
City	State	Zip Code
Telephone # (Day)	Telephone # (Evening)
Signature of Applicant	Date